Ref/PageNo./Descripton	Clarification Sought	Reply
	Are any of the applications for which integration needs to be done web services enabled?	Secured Web-based applications developed as part of RFP1 and RFP2 should crosstalk with each other and needs to be integrated with DSIR website
	For localization, Can the user enter Data in Hindi or only labels to be displayed in Hindi	provision is to be made to enter data in hindi alongwith the labels to be displayed in hindi
	Is committee Management part of scope or needs to be integrated with existing system?	Yes
	Is Document Management System (DMS)/ File Management part of scope or the application need to be integrated with existing DMS?	Yes, it is the part of scope
	Is development of Business Intelligence and Data warehousing Solution part of scope or we can use the existing Data Warehousing application?	Yes, it is the part of scope
	What is the mechanism to authenticate internal users?	Authentic and verified Email as User ID and Secured Password, Biometric
	How many External agencies will be part of application and what is the mechanism for user authorization?	External Agencies includes Indian Industries, Scientific Organizations/ Institutions, Individuals interacting with various programmes of DSIR. Authentic and verified Email as User ID and Secured Password
	Is there any existing rules engine used at DSIR?	DSIR follows GoI Rules and Regulations
	Is migration of any process flows/ data part of scope? If yes, please describe them and how many applications they are from?	Yes. Most from RFP2
	Please provide the location/s where application needs to be deployed	Technology Bhawan, New Mehrauli Raod, New Delhi / NIC, CGO Complex, New Delhi

	What is the SLA for support tickets	May see Annexure VI of the Bid Document
	Please provide the current IT Landscape of DSIR	Refer page 10-13 of the bid document
Page no.4. Subheading : Deliverables Point No : i		
Page no.12. Point no. v in scope section "Resuming the reapplied Application"	Can the application be modified before reapplying or need to be the same .	Yes, it may be modified and re-submit. Modified contents should be stored with date-seal.
On-line processing of applications within DSIR as well as by external agencies/experts.	Is any External system getting integrated for external agencies (for Ministries active directories) information Because authentication is expected for them and no Registration form details requirement available	External Agencies will login the Application with Authentic and verified Email as User ID and Secured Password. Registration Form needs to be developed.
all copies of the documents send for review,Progress report submission by organization	Do document Upload should be taken care in application (Submission of Progress Report).No Duplicacy of data should be allowed ,is it for data only or files/Documents too.	Yes, Documents do upload. Yes, No Duplicacy of data is allowed for files/ documents
Mechanism for collecting application in seminars & etc	Do this document refers only refered by RFID System - file management	RFID System is required only for Record Room having Archived files
page no. 9 : Integration Requirements , page no. 8 :Black Box view of the DSIR Interactions with External Systems,Page 22:	Or online Document management System means File Transfer System should be part of current application	Yes, Document Management System and File Transfer System should be part of the current Application. However, navigational links may be provided along with required integration of the systems as mentioned on Page 9 of RFP1.
Page No. 22 : Point no: "e" department may define at least 7 milestones in the processing of applications	Navigation for existing system and integration of same existing system to do Part of business process of the new system .Pls Clarify.	Yes, It is a part of the Business Process

conferences/Workshops/Seminars support/advertisement	Requirement not detailed	Secured Web-based applications for Conferences/Workshops/Seminars Support/Advertisement for DSIR Programmes along with its further processing should be developed. The Forms for above needs to be developed.
External system -	System Functional details briefed but no details on their technical side to analyze the interoperability	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010.
Entry for Legacy Data	is it Data Migration from Legacy system/Integration of legacy system	Required Forms to be developed for entering legacy data.
Existing Dtatabase for data retrieval	No tech details	Existing Database are available in the form of Tables in Word, Excel, Access, SQL
Systems Integration	What all existing systems to be integrated with the proposed system?	Navigational links may be provided along with required integration of the systems as mentioned on Page 9 of RFP1
File2_RFP1 Page no.4. Subheading : Deliverables Point No : i	Should the documents /reports be sent to the non registered users	No.
File2_RFP1 Page no.12. Point no. v in scope section "Resuming the reapplied Application"	We need more inputs on this. What exactly is Resuming the reapplied application.	Yes, it may be modified and re-submit. Modified contents should be stored with date-seal. Modified re-application may be treated as fresh application.
page no. 9 : Integration Requirements , page no. 8 :Black Box view of the DSIR Interactions with External Systems, Page 22:	What are the external systems that should be transitioned into the new system	Navigational links may be provided along with required integration of the systems as mentioned on Page 9 of RFP1.

Page No. 22 : Point no: "e" department may define at least 7 milestones in the processing of applications	Needs configurable option. Please confirm whether Activities and Order of Activities of the work flow is predefined	Yes
File2_RFP1 Section-Other Suggestions Conferences/Workshops/Seminars support/advertisement	We require more clarity on these requirements.	Secured Web-based applications for Conferences/Workshops/Seminars Support/Advertisement for DSIR Programmes along with its further processing should be developed. The Forms for above needs to be developed.
File2_RFP1	System Functional details briefed but no details on their technical side to analyze the interoperability	Repeated query
File2_RFP1	is it Data Migration from Legacy system or is it Integration of legacy system	Repeated query
File2_RFP1	We need technical details on the existing database.	Repeated query
File2_RFP1	Are any of the applications for which integration needs to be done web services enabled?	Repeated query
File2_RFP1 Section - Design Requirements	For localization, Can the user enter Data in Hindi or only labels to be displayed in Hindi	Repeated query
File2_RFP1 Section-Elaboration of Scope	Is committee Management part of scope or needs to be integrated with existing system?	Repeated query
File2_RFP1	Is Document Management System (DMS)/ File Management part of scope or the application need to be integrated with existing DMS?	Repeated query
File2_RFP1	Is development of Business Intelligence and Data warehousing Solution part of scope or we can use the existing Data Warehousing application?	Repeated query
File2_RFP1	What is the mechanism to authenticate internal users?	Repeated query
File2_RFP1 Section-Deliverables	How many External agencies will be part of application and what is the mechanism for user authorization?	Repeated query
File2_RFP1 Page 4-Deliverables	What is the scope for electronic transfer of funds to the applicant. What all activities need to be part of this.	Navigational links may be provided along with required integration with CPSMS.

Generic	Is DSIR open for any other Microsoft tool other than .Net for integration, Dashboards, Reports, etc	No. This was deliberated in detail during Pre-Bid Meeting on 14/12/2010.
Generic	Please provide the location/s where application needs to be deployed	Technology Bhawan, New Mehrauli Raod, New Delhi / NIC, CGO Complex, New Delhi
Generic	What is the SLA for support tickets	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010.
Generic	Please provide the current IT Landscape of DSIR	
Annexure III PART A 2.3	Who initiates in such scenario	
Annexure III PART A 2.3	Is a Standard Operating Procedure (SOP)expected for each of the Applications?	Yes
Annexure III PART A 2.3	If the entire transaction-level data is stored in the data warehouse, would it be on the same lines of the DRP server in terms of size and volume storage?	Yes
Annexure III PART B 1.5	Please clarify the following: "The amount of detailing required to be addressed would be extensive in view of the fact that work culture transformation is being addressed concurrently alongside implementation of IT initiatives for automation." What is the expectation set for detailing and specific areas if any	Yes. This was deliberated in detail during Pre-Bid Meeting on 14/12/2010.
Annexure III PART B 8	Capacity Building Perspective - Is voice recording required to address 8.3 or is it a blog / comments log for interactive dialogues? Is Mentoring a separate system? Where is the Capacity Building module getting integrated?	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010. Needs to be developed as part of e-Office in RFP2 and needs to be integrated in RFP1.
Annexure III PART B 11.3	Will any readymade templates be available for automated drafting. What exactly is automated workflows?	Yes. Readymade Templates may be used. Automated Workflows was deliberated in detail during Pre-Bid Meeting on 14/12/2010.

Existing Automated System	Should these systems be integrated with the proposed systems? IntraDSIR - If Workflow in the proposed system takes care of the Escalation and Accountability, why should these functionalities be developed again here?	Yes, Existing functionalities in IntraDSIR may be explored for Integration with proposed syste.
Generic	How the integration with different systems [CPSMS,e-lekha,COMPACT,IFDUS,IntraDSIR,Attendance] currently? , Through web service ,file tranfer, data Synch up or any other mechanism?	Currently, these are working as independent systems. Web service, File Transfer, Data Sync up or any other mechanism needs to be explored.
Generic	Do we need to achive any SSO requirements between the application? If yes please provide the details of the applications and technology stack of those application?	NO
Page 6, File management	Filemanagement module handles only the e-files?Any DMS system currently used for file management? Expected file growth in a year both e -files and physical files to handled through the system?	File management module handles efiles as well as physical files. Currently No DMS is used for file management.
Page 6, BI	Is there any DW store now for DSIR? If yes what is the technology stack/tool for DW and BI? How the data Synch up happens between the systems ?	No
Page 6, BI	BI and analytical reports need to generate on what all data and data store?	BI and Analytical Reports needs to be generated on all.
Page 6, BI	From the new application where all data need to be synched up	Data Sync up with existing systems may be explored
Page 9, design requirements	Is there any existing Rule engine used by DSIR? How frequently rules can be changed? What is the expected number of rules? What type of rule - field level,validation, business processing etc?	DSIR follows GoI Rules and Regulations
Generic	What is the current user store ? What all types of user internal[DSIR] ,External?	Repeated query
Generic	What will be the expected number of users now ? After 1 year, 3 year, 5 years ?	Internal Users may be around 100
Page 14 Search,Files	What all types of search need to be supported ? Search on transational data? Search on files[Text Search]?Tags? Metadata?	Field based Search along with Search on Metadata.

page 14 , Other deliverables	How are we planning the RFID integration? Only sharing the data via db sync or file	Repeated query
Generic,reports	What will be the data souce for report generation new application DB? New application DB+Other integration application data source ? DW?	Data Source for Report Generation includes new applications database along with legacy database and other integration application database
Bid_Doc - 5.0.1 Submission of Response to RFPs and Scope of Work, Pg No 15	What is Maintenance Service Support (MSS) and what is END-USER Support. It is mentioned as MSS including End User support is required for 4 years after warranty. Also it is mentioned that 5 years of end user support after warranty is required. Question is what is the maintenance duration required after warranty period? What is end user support duration after warranty period?	MSS is for 48 months after 12 months of warranty that starts after development/deployment. End User Support is for 05 years after implementation including one year warranty
Bid_Doc-Annexure III-Part A- Pg 3 GUI AND USER INTERFACE OPTIONS	Wide ranging User Interface Options: An expanding array of user interface options – including Web browsers, personal digital assistants (PDAs), and interactive voice response units (IVRs) -would need to be factored. - Please elaborate	User Interfaces including Web Browsers, PDAs and IVRS may be used by the beneficiaries for knowing the status of their application during processing.
	What is the expectation with respect to supporting mobile devices?	DSIR Website should be accessible on Mobile Phones
	What is IVR support required in the application?	Repeated query
Bid_Doc-Annexure III-Part A- Pg 9 The help desk and user support functions must be re-engineered to provide an integrated support services environment.	Please detail the requirements for help desk support. Ie. Time of operation, number of help desk personnel	Refer page 8 of Annexure V.
	Is it Vendors' responsibility to provide hardware and software infrastructure required for helpdesk personnel will be provided by DSIR?	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010.
	Can we have a consortium partner and bid jointly?	This was deliberated in detail during

Generic, Page 5	Do we need to integrate new application with existing application? If yes, How the integration with different systems [CPSMS,e-lekha,COMPACT,IFDUS,IntraDSIR,Attendance] currently? , Through web service ,file tranfer, data Synch up or any other mechanism?	Pre-Bid Meeting on 14/12/2010.
Generic, Page 6	Is file type or format is going to be same? i.e. do we need to open the file in different application in different department?	File Type or Format is independent of the Application Software and all concerned should be able to open.
	Inter-Department file movement - Do we need send and get files from department other then the ones which we develop?	Yes
	Maximum file size? Maximum No files which can get transfered in a day?	Maximum file size and number would be need based.
Generic - Report, Page 6	How the reports need to be presented - data or graphic mode?	Both Textual and Graphical
Deliverables, Page 8	Do we need to have separate user management for each deliveable or is it rolebased?	Role based
	Do these management system need to talk to each other?	Yes
	Software should ensure entering of legacy data into the system - How these data need to be brought into the system? Is it through data migration or by file update?	Required Forms to be developed for entering legacy data.
Revamping DSIR website, Page 11	Do we need to migrate data from existing application?	Yes, Existing DSIR Website along with its contents should be revamped as mentioned on Page 11 of RFP2
Requirements of Administration, Page 12	Is this detailing of deliverables, sepcified in page 8	Yes

DELIVERABLES,Generic Requirements	There are 21 modules mentioned. Can we get more details on each one of the application ? i) Employee information management system, (ii) Current posting & transfer information management system, (iii) Transport movement information management system , (iv) CGHS & medical claim information management system, (v) property return information management system, (vi) service book information management system, (vii) LTC information management system, (viii) Leave information management system, (ix) salary GPF & pension information management system, (x) loans & advances information management system , (xi) Audit coordination information management system, (xii) Parliament matters & coordination information management system, (xiii) Court cases information management system, (xiv) Recruitment rule & process information management system, (xv) document & archival information management system, (xvi) Admin utility form depository information management system, (xvii) ACR information management system, (xviii) Budget information management system, (xix) disciplinary & conduct rule information management system, (xx) Tour & deputation information management system, (xxi) Store purchase & outsourcing information management system	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010.
Requirements of Administration	Online Issue Tracking system- Please share more details on features of this system	DSIR follows GoI Rules and Regulations
Requirements of Administration	Real time record of employees on leave or not present in the office.- Please explain what is expected as part of this requirement	DSIR follows GoI Rules and Regulations
Requirements of Administration	Maintaining an employee tracking system- Please share more details on the same	DSIR follows GoI Rules and Regulations

Requirements of Administration	Integration with e- Service Book (Government of India).- Please share more details on what information needs to be passed to the e-Service Book. What information will be received , what technology involved in integration	DSIR follows GoI Rules and Regulations
Requirements of Administration	Maintaining E-diary system of office orders.- Please share more details on what features envisaged for this system	DSIR follows GoI Rules and Regulations
Requirements of Administration	Promotion: Need automation for promotion of scientists of Group A.- Please explain what this means	DSIR follows GoI Rules and Regulations
Requirements of Administration	eRegister: Need automation for hard copies of letters received in other words need a Diary for all correspondences.- Please explain what kind of automation is needed	DSIR follows GoI Rules and Regulations
Requirements of Administration	Finance: Need automation for Pre Approved Expenditure- Please share more details in this requirement	DSIR follows GoI Rules and Regulations
Requirements of Administration	Deputation: Need Online information of the deputation of employees.- Please share more details on this requirement	DSIR follows GoI Rules and Regulations
Requirements of Administration	Implementation in the matter of outsourcing for services such as security, cleaning, canteen, auxiliary manpower for data entry, repair, maintenance and upkeep of infrastructure etc;- Please share more details on the requirement	DSIR follows GoI Rules and Regulations
Requirements of Administration	Office Memoranda / Office Orders – Complete repository of office memoranda / orders / Circulars / Notifications etc.- Please share more details on the requirements	DSIR follows GoI Rules and Regulations
Requirements of Administration	Index of subjects – A detailed index of subjects being dealt by different departments / sections / teams.- Please share more details on the requirements	DSIR follows GoI Rules and Regulations
Requirements of Administration	AUTOMATION OF STORES & PURCHASE:- The section is quite generic. Can we get some more clarity on what is needed by DSIR	DSIR follows GoI Rules and Regulations
Requirements of Planning, Budget and Audit	The details mentioned in this section is more of how the planning and budgeting happens and does not give details on how the system will help in the overall process	It will help in monitoring the financial performance
Requirements of Records Room	Can we get an example of what a record means ?	Record means an archived file with notes and correspondences

Requirements of Records Room	Developing and maintaining a tracking system using RFID for automatic tracking of record/files for in/out movement of records/files.- Can we get more details on how the system will interface with RFID?	RFID System is required only for Record Room having Archived files
Requirements of Records Room	What is a record room ?	Record Room contains archived files with notes and correspondences as per Record and Retention Schedule of GoI.
Requirements of Records Room	Automatic Notification through mail to the different divisions for the records ready to be archived for review/reference.- Can we get details on what are the divisions ?	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010.
Requirements of Records Room	Need to track each file within a bundle- What is a bundle ?	Bundle contains number of archived files
Requirements of Records Room	Automating the weed out process by different divisions of a record after the completion of its retention period in the record room.- What does weed out mean?	As per GoI Rules and Regulations
Requirements of Records Room	The labels that are put on the Bundle need to be generated from the system.- Can we get more details on what labels mean ?	As per GoI Rules and Regulations
Requirements of Records Room	Report generation – date/month/year wise, record wise, section wise, code wise etc.- How many reports are needed and what are the fields/filter criteria that are to be displayed in the reports ?	As per GoI Rules and Regulations

Requirements of revamping DSIR website	The present web-site of DSIR, although being content rich is static in nature. Revamping of the current version into a dynamic and database driven website with better GUI features is desired. The revamping exercise needs UUU trilogy compliance (Usable, User Centric and Universally accessible) and adhering to the checklist of 115 as per the Web Guidelines issued by Govt. of India. The revamped website should be bilingual and should also be m-governance compliance. - Can we get the 115 checklist ? What is expected out of m-governance complaince.	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010. Check List is available at http://web.guidelines.gov.in. mGovernance compliance means that te website should be accessible from Mobile Phones, PDAs, etc.
RFP for ERPS in DSIR (File No. DSIR/IT-eG/ERP/2010-11), Page 15 of 64	The design of all applications would need to be documented as RUP/UML Artifacts	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010.
1.1	Can we use Agile Unified Process along with UML in place of RUP?	
	Reason: AUP advocates collaborative software development with the customer; the spirit of the manifesto is as under:	
	Manifesto for Agile Software Development	
	We are uncovering better ways of developing software by doing it and helping others do it. Through this work we have come to value:	
	o Individuals and interactions over processes and tools	
	o Working software over comprehensive documentation	
	o Customer collaboration over contract negotiation	
	o Responding to change over following a plan	
1.2	Since UML is a specification language supporting a very large number of models for different situations in domains, will we have the option to select appropriate models as would be applicable for DSIR application development project or will DSIR prescribe the models that need to be constructed?	

	1.3	In keeping with the current skill sets/ capabilities of DSIR IT Task Force and IT Core Committee, it has been decided that all Enterprise applications would need to be built on Microsoft .NET technologies. The ERPS should be IPV4 and IPV6 compliant. The ERPS should be accessible from all types of Web Browsers (current or previous versions).	
Reference: RFP for ERPS in DSIR (File No. DSIR/IT-eG/ERP/2010-11), Annexure III, Part A, Page 1			
		Can DSIR let us know the standard Web browser(s) permitted for use by the DSIR IT Task Force also, the current versions of such Web Browsers? Is there a minimum version for use set by the DSIR IT Task Force below which no Web Browser is allowed for use as per the IT Policy of DSIR?	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010.
	1.4	Will DSIR permit the use of Open Source Frameworks, Databases and Development Environments to be used for the DSIR application development project such LAMP (Linux, Apache, MySQL and PhP, Ruby-On-Rails, Joomla, Drupal etc.,)?	
	2.1	a. We use Function Points in effort estimation for software development. We need specific information relating to inputs, outputs and interfaces for each of the modules expected to be developed to the level of accuracy you expect our estimates to be. Can DSIR provide this in as much detail?	
		b. We will need sample or specimen copies (blank) of all forms, documents, reports, and any other paper or electronic formats of information capture and dissemination made available for reference to aid the effort estimation. Can DSIR provide this on its website for download through a detailed compilation under a .PDF file?	
	2.2	a. Once development has been initiated, for the rest of the development process can a change management process be initiated for any change or addition in scope? Is this the model that DSIR has in mind?	

	2.3	a. During the course of the execution of this project, are there going to be newer programs (modules) covered by DSIR which are currently not listed as part of your RFP structure?	
		b. If such programs are introduced, will they be treated as additional scope and taken through the change management process?	
	3.1	a. Do you envisage changes in the organization structure or any redefinition in roles as a part of the reengineering exercise?	Role based
Reference: RFP for ERPS in DSIR (File No. DSIR/IT-eG/ERP/2010-11), Annexure I and Annexure II under "Elaboration of Scope" for each of the programs for which development is to be carried out.			
	3.2	a. The word "Automatic" has been understood as consolidation of all applicants' information with the corresponding rules / guidelines for specific evaluation criteria, which in turn would be processed by a designated authority for final decision making – can DSIR clarify?	Yes, the word "Automatic" implies the complete processing from receipt of the Application to closure of the Application and communicating the status / decision to the Applicant, as mentioned in RFP1 and RFP2.
	4.1	a. Results of Performance are impacted by a combination of hardware, software, network components, etc., – How does DSIR intend defining a specification or a metric?	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010.
		b. Before performance requirements are mandated will DSIR run bench marks and test for their overall system level feasibility before defining them as a prerequisite.	
	5.1	We understand that for a successful completion of the project meeting all stated requirements, it is necessary to maturely collaborate with other vendors who are slated to supply components of the overall solution.	

		a. Are we expected to manage satisfactory performance of all component vendors in the context of program management or are we expected to notify vendor exceptions to the DSIR Project Coordinator and DSIR will manage these exceptions. If the vendor is expected to manage, will the vendor be involved in other vendor selection.	
	6.1	a. Does this project envisage hardware and software infrastructure modernization (meaning scope to change hardware configuration, current version of Operating System(s), Network Components, Database, and other associated tools)?	
	6.2	a. If this project entails modernization of network and security, will that involve National Informatics Centre (NIC)?	
	7.1	a. How has the state of readiness in terms of end user training been assessed?	
		b. Is the assessment and end user training gaps to be conducted by the selected vendor of this project?	
		c. Is the process (reengineering) training covered as an integral part of the project or this project will only deal with training relating to software being developed?	
Clause "Applications"/Pg 11		Is ActiveX or LDAP server already deployed with Intra DSIR for validation of UserId & Password? Is the same can be used with new ERPS solution?	The existing system for validation of UserID and Password deployed in IntraDSIR may be explored for use with new ERP Solution.
N.A.		Total number of users in DSIR for whom Exchange Server to be customized?	Internal Users from DSIR may be around 100
N.A.		Please provide the total number of users to be trained. Please share details of type of training to be imparted and proposed location.	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010.
N.A.		As Helpdesk software is also an important part of ERPS ecosystem. Does this system has also to be programmed in .Net?	
N.A.		Please provide details of various legacy systems, their technology environment, along with projected dataload which has to be migrated onto new ERPs solution?	Existing Database are available in the form of Tables in Word, Excel, Access, SQL.

Clause 2.11 / Pg 67	"Wide ranging User Interface Options: An expanding array of user interface options – including Web browsers, personal digital assistants (PDAs), and interactive voice response units (IVRs) -would need to be factored." Please clarify the scope with respect to these options/requirements?	User Interfaces including Web Browsers, PDAs and IVRS may be used by the beneficiaries for knowing the status of their application during processing.
N.A.	Does SI has to bring in and deploy SNMP tools or these will be intimated to and procured by DSIR?	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010.
Clause 3.20 / Pg 71	Please provide the organization intentions towards "Groupware Integrations"	
N.A.	Will the "eLekha(The Core Accounting Software)" will be decommissioned after new ERPS rollout and the business processes handled by the same will be migrated onto central finance module of ERPS?	No
N.A.	Some of the existing applications (ex. PAMS, TePP etc.) which are still either in conceptualization stage or UAT stage will also be addressed as new modules in ERPS implementation or these applications will be completed as a part of ongoing development process separately ?	May be explored
Clause "Other Suggestions" / Pg 22	"Other Suggestions: 1) ERP for conferences/Workshops/Seminars support 2) ERP for advertisement" :: Does this mean that these modules are also to be bolted on to ERPS ecosystem?	Yes
Page 18- 6.0.4	"Recover lost data, restore and repair damaged data and correct erroneous data to the extent possible " - Please clarify what is envisaged with data recovery and restore .	ERP Solution should have dedicated DR and Restore.
	What is data volume which is to be recovered / repared or restored. Whether it will a one time activity or an going process .	Need based and ongoing process
Eservices Delivery Page No.42	Please specifies the scope of these activities. Please summarize the expectation from an SI in context to Table mentioned in Page 42.	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010.
Eservices Delivery Page No.42	Provision of entering of legacy data into the system - Please elloborte the expection, the kind of provision are envisaged to input legacy data into the system.	Required Forms to be developed for entering legacy data.
	Providing a Unique Identity Card to each employee of DSIR having RFIDs for registeration of Attendance .	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010. RFID

	- Does the procurement of Plastic Identiy Cards for Employees is expected from SI.	System is required only for Record Room having Archived files.
	- Does the Plastic card printing with Employee specific information (Employee Name, EmpId, Department …) is also within scope.	
	- Does the procurement and commissioning of RFID tags, Readers, and RFID Application is also the part of the scope.	Yes, RFID System is required only for Record Room having Archived files.
	- Does the procurement and commissioning of Barcode Printers , Readers, Barcode Application is also within the scope of SI.	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010. RFID System is required only for Record Room having Archived files.
General	Please share the following User Information to help us in sizing the application	
	(a) Total Numbers of Users	Internal Users from DSIR may be around 100. External Agencies includes Indian Industries, Scientific Organizations/ Institutions, Individuals interacting with various programmes of DSIR.
	(b) Total Numbers of Internal and External Users	Internal Users from DSIR may be around 100
	(c) Number of Users of each application	Users of each application includes Indian Industries, Scientific Organizations/ Institutions, Individuals interacting with various programmes of DSIR.
	(d) Total Number of Concurrent Users	Need based

General	Does the proposed the ERPS System shall have single UI for Intranet and Internet Users through a Portal, while their view be made different based on role matrix within in the application ? OR two separate application Window (UI) be created for Internet and Intranet Users.	Separate application windows (UI) should be created for Internet and Intranet Users
General	Does the deployment of applications shall be done on NIC datacenter.	Yes, After Final Security Audit as per GoI Guidelines
General	What are the different format of data to be managed? Is there any document conversion required?	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010.
General	Is there any kind of digitization of historical documents required? If yes, please specify the volume	Yes, need based
General	Who manages the current set of applications and where are the applications currently hosted?	Managed by DSIR and hosted at NIC Cell
General	Are there any old or archived documents that need to be available as well to users? Please provide the document storage size.	Yes, need based
General	Will a separate set of machines/hardware is required for performing User Acceptance Testing (UAT) within the premises of DSIR.	The Hardware to be procured as part of ERP Solution development along with existing infrastructure available with DSIR will be utilised for performing UAT
General	Does the proposed application to be hosted on NIC Datacenter. If yes, please provide the details of the software and hardware in the exisiting Data Center and its location. Does the required System software (OS, Antivirus , Network Management Software …) on the proposed Hardware shall be commisioned and installed by NIC.	Yes, After Final Security Audit as per GoI Guidelines. The required system software along with hardware procured as part of this ERP may be hosted at NIC Cell/NIC
General	The RFID system required for Asset Management, is intended for what kind of volume of assets on weekly or monthly or yearly basis.	RFID System is required only for Record Room having Archived files as Record Retention Schedule of GoI

General	As we understand that the existing deployment is catered throuh NICSI, an existing architecture or availability of the number of Layer 2/3 switchports shall define if any additional switching hardware needs to be included, and the overall architecture shall also help in understading the existing security infratsructure.	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010.
General	As per our understanding the add-on servers shall be deployed in NICSI DC and hence the rackspace shall be provided by NICSI.	Yes by NIC Cell/NIC
General	Is there a requirement to create a diferent zone seperated by a firewall for the required services, as it shall cater to both internet and intranet users ?	Firewall is provided by NIC
General	Is there a scope of implementing additional bandwidth on the existing router, in case it is required.	Need based and may be explored with NIC as and when required
General	Is there a scope of creating a new network operations center who shall perform all the maintenance/reporting/auditing task or the existing NOC shall be used for the same.	Need based and may be explored with NIC as and when required
General	How many Resident Engineers are required to be deployed for the ongoing post-implementation services on 24X7 basis.	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010.
General	We would request the existing architectural diagram to propose further expansion, understanding of the deployment and services.	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010.
General	Make and Model of all the networking and security equipments with their usability details e.g. no. of slots free is expected for clear understanding of the deployment.	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010.
11.0.2 Disqualification	"The bid is liable to be disqualified if:Bidder sub-contracts any part of the project to any of the parties having interest in the project." Request deletion, and seeking clarity on what is meant by "parties having interest in the project" for better deliveriables bidder may sub contract some minor work related to this RFP.	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010

11.0.2 Disqualification	"Awardee of the contract qualifies the letter of acceptance of the contract with his conditions. Bidder fails to enter into a contract within 10 working days of the date of notice of the award of tender or within such extended period, as may be specified by DSIR." The deviations given at RFP stage needs to be discussed and adressed to mutual satisfaction of parties and should not be a ground of disqualification. 10 days should be extended if the negotiations carry on for longer period	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010
Page No. 53 NEGOTIATIONS	"The Client will not normally consider substitutions during contract negotiations unless both parties agree under unavoidable/ unforeseen circumstances or that such changes are critical to meet the objectives of the assignment. If this is not the case and if it is established that key staff were offered in the proposal without confirming their availability, the firm may be disqualified." Request for deletion of this clause	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010
	" The EMD shall be forfeited:• If the Vendor fails to Sign the following agreements within 10 days from the date of award of contract. 1. Business Agreement (ANNEXURE VIII) 2. Service level Agreement (ANNEXURE-VI)." Request deletion, if the negotiations do not close, custoemer is free to chose the next vendor, however, EMD should not be forfeited, as it would be penalty on the bidder for no fault.	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010

12.0.4	"Invoking of Security Deposit (SD)/ Performance Bank Guarantee (PBG):In the event of the bidder being unable to service the contract for whatever reason, the organization would evoke the Security deposit or Performance bank guarantee." Request deletion, if the contract is not completed due to default of bidder PBG can be invoked, however to state that "unable to service the contract for whatever reason" should be deleted.	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010
12.0.8	"Termination for Convenience DSIR, by written notice sent to the Bidder, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for its convenience." Request notice of 90 days	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010
Clause to be Included	Request to include the clause : "Bidder(s) failure to perform its contractual responsibilities, to perform the services, or to meet agreed service levels shall be excused if and to the extent bidder(s) non-performance is caused by Company's omission to act, delay, wrongful action, failure to provide Inputs, or failure to perform its obligations under this Agreement."	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010
Clause to be Included	Request to include the clause : "Bidder/Service Provider shall have not obligation with respect to any infringement claims to the extent that the infringement claim arises or results from (1) Inclusion in a deliverable of any infringement content or material provided by DSIR (2) Modification of deliverable by DSIR or representative after delivery by Bidder/Service Provider (3) Operation or use of the deliverable in full or in part in combination with products information,specification ,instructions ,data or material not provided by Bidder/Service Provider (4) use of the deliverable for the purpose for which the same have not be designed or developed or (5) failure to use correction ,fixed or enhancement made avaiable by Bidder/Service Provider charges towards supply ,installation ,commissioning o integration acceptance and service (other than AMC) etc is included in the cost of the equipment."	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010

Clause to be Included	Request to include the clause : "DSIR hereby agrees to make the site ready as per the agreed specifications, within the agreed timelines. DSIR agrees that bidder shall not be in any manner be liable for any delay arising out of DSIR's failure to make the site ready within the stipulated period, including but not limited to levy of liquidated damages for any delay in performance of Services under the terms of this Contract. Further any idle time resulted due to non available of site or infrastructure or data, DSIR shall make payment to bidder for the same."	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010
Clause to be Included	Request to include the clause : "Title of all the Hardware supplied under this RFP shall pass on to purchaser on the date such Hardware is delivered to purchaser Site and Right to use the licenses shall pass on to purchase on the date such license is delivered at purchaser site or signing of End user Licenses agreement whichever occure earlier."	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010
Clause to be Included	Request to include the clause : "The Price offered here is calculated considering the current rate of taxes and duties, so if there is any increase or decrease in taxes in future in any taxes/duties it is to the account of the Customer and simultaneously if any Liability arises on bidder due to new Levy of any taxes & duties due to the act of Government is to the account of DSIR."	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010
Clause to be Included	Request to include the clause : "Any equipment supplied or services provided by bidder shall be deemed to have been accepted by DSIR, if DSIR puts such equipment, services to use in its business or does not communicate its disapproval of the same together with reasons for such disapproval within 10 days from the date of receipt of such equipment or delivery of the services. "	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010

Page No 120	"DSIR shall not permit subcontracting of the project at any stage. The Service Provider/Vendor shall be responsible for the development, deployment and Maintenance Service Support of the project with its own resources ONLY." Request to ammend the clause as The Supplier shall not be permitted to sub-contract any part of its obligations, duties, or responsibilities under this contract. However, the Supplier shall be at a liberty to hire temporary manpower to execute this project provided that all work is done under the Supplier's supervision, project management and responsibility	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010
Clause to be Included	Request to include the clause : "Either party may request a change order ("Change Order") in the event of actual or anticipated change(s) to the agreed scope, Services, Deliverables, schedule, or any other aspect of the Statement of Work. Bidder will prepare a Change Order reflecting the proposed changes, including the impact on the Deliverables, schedule, and fee. Absent a signed Change Order, Bidder shall not be bound to perform any additional services. The parties agree to negotiate in good faith all Change Order proposals. The parties further agree that Bidder may undertake and accomplish tasks of a de minimis nature necessary to perform its obligations under any Statement of Work at no additional cost and without requiring the execution of a Change Order "	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010
Page No 58/12.0.5	"The maximum amount of liquidated damages payable by the Service Provider/Vendor under no circumstances shall exceed 5% of the Contract Value for implementation". Request you to ammend the clause as : The time Schedule for the entire project is as detailed in this RFP. In case of any delay solely on account of the Implementing Agency, bidder request cap of Maximum value of penalty to 2.5% instead of 5%	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010
Page No 57/12.0.3	Request only PBG to be taken as 20% value instead of Security deposit of 20% and PBG 20%	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010

File 2_RFP1, Page 9, Integration Requirements	what is the mode of integration with the systems listed. Are there any API/Service available. Would request you to kindly provide more details regarding the same	Navigational links may be provided along with required integration of the systems as mentioned on Page 9 of RFP1
File 2_RFP1, Page 9, Integration Requirements	What is the RFID device being used for. Requesting you to Kindly provide the configuration, Make and Model of RFID devices	None Used
File 2_RFP1, Page 9, Integration Requirements	Please eloborate on the navigation links. Is it a link to their websites. If so how athentication & authorization happens if required	Navigational links may be provided along with required integration of the systems as mentioned on Page 9 of RFP1
File 2_RFP1, Page 10, Design Requirements	How many forms would be there for redesign	Need based
File 2_RFP1, Page 10, Design Requirements	Would request you to kindly eloborate on "Simplification of Processes/Process Reengineering"	Need based
File 2_RFP1, Page 10, Design Requirements	Pls specify the no. and type of Reports/Dashboards to be made available	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010.
File 2_RFP1, Page 10, Design Requirements, Rules	Does the bidder have to prepare the rule definitions to be defined through a browser. How many such rules have to be defined	DSIR follows GoI Rules and Regulations
General	Has the bidder to design / make changes to the workflow.	Need based
General	Are there any document scanning requirement such as OCR. Will there be any file attachments with the forms	Yes and need based
File 2_RFP1, Page 22	Will be the participating banks used for Electronic funds transfer. Does these banks provide interfaces for integration	Yes, need based
File 2_RFP1, Page 22	what is the mode of integration with the financial accounting system	Navigational links may be provided along with required integration of the systems as mentioned on Page 9 of RFP1
File 2_RFP1, Page 42	How many eServices will have to be developed. What are the different integrations envisaged	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010.
File 3_RFP2, Page 6	how many departments are there and what is the wait time between departments	Need based

File 3_RFP2, Page 6	what is the mode of SMS gateway integration	May be explored
File 3_RFP2, Page 6	Is any bar code generation available at present, which can be used. If so how to interface.	No and Not required
File 3_RFP2, Page 6, Business Inteligence	what are the source systems for Warehouse building How many analytical reports are required.	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010.
File 3_RFP2, Page 7	how many personalized home pages would be required.	Internal User from DSIR are around 100
File 3_RFP2, Page 7, online tutorial	Should the bidder assume online tutorial is in HTML format	Need based
File 3_RFP2, Page 11, website revamp	which ERP application is being used at present. What are the integration interfaces and touch points	None Used
File 3_RFP2, Page 15	Please provide more details regardin the "E-diary system of office orders" and what is will be its requirement.	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010 and as per GoI Rules and Regulations
File 3_RFP2, Page 15	Please provide the detailed requirement of Admin department and the forms to be automated	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010 and all forms as per GoI
DEVELOPMENT PLATFORM : In keeping with the current skill sets/ capabilities of DSIR IT Task Force and IT Core Committee, it has been decided that all Enterprise applications would need to be built on Microsoft .NET technologies. The ERPS should be IPV4 and IPV6 compliant. The ERPS should be accessible from all types of Web Browsers (current or previous versions).	There are some product based solutions with customisation is available in the market. Is DSIR is open to Product based solution. Also is DSIR looking for centralised system or decentralised system. Pls clarify	No and as deliberated in detail during Pre-Bid Meeting on 14/12/2010.

IT Infrastructure at DSIR	DSIR is already having IT infrastructure. It is advisable to procure the further Hardware after the detailed system study done by the SI /Bidder during the system study phase. Once the detailed HW BOM (including network monitoring tools for SLA measurement) provided , DSIR can procure this hardware through saperate procurement. However the SI/Bidder will be responsible for proper integration with the exsting sytems and new systems along with HW vendor. Request you to Pls add this clause	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010
Provide corrective maintenance, troubleshoot and isolate defects, including diagnosis and correction of all latent errors in the application systems.	Can we take this -as services provided by the bidder. Can you pls clarify	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010
The schedule of activities-Bid submission date	Current submission is 30th Dec 2010. Request you pls extend by Two more weeks	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010
Submission of Commercial bid	it advaisable to submit commercial bid Hard copy (original and Duplicate copy) only. Pls add this clause	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010
Security Deposit: Within 15 days of the award of contract, the vendor shall furnish a Security Deposit amounting to 20% of the Project cost exclusive of MSS in the form of Demand Draft/Bank Guarantee favoring the DDO, DSIR	Generally the Security deposit amount to 10% of the total Project cost. Request you to pls clarify	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010
Confidentiality	Term for the survival of the confidentiality clause should be expressly specified. Pls specify the period and it can be during contract period. Pls clarify	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010
Non Exclusivity, License Fee, IPR	If the Bidder recommends Product based solution, then in that case IPR will rest to only customisation code.Pls clarify in this regard	No and as deliberated in detail during Pre-Bid Meeting on 14/12/2010.

The organization reserves the unrestricted right to deploy the solution developed for DSIR, at other locations by utilizing the services of any other developer or agency. Except where proprietary software is used in an "off-the-shelf" condition, the Intellectual Property Rights of solution packages developed for DSIR shall be vested in the organization that shall have absolute right to use or license the system without any payment to or permission from the Bidder within the organization to any of its offices.		Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010
Software Ownership Rights The Bidder shall relinquish to DSIR the source code and the rights to the systems, programs and software developed at DSIR's expense and without negotiated agreements, all ownership right to the application software procured by DSIR.	If the Bidder recommends Product based solution, then in that case the owner ship rights will rest to only customisation code.However the product can be used with out restriction in usage. Pls clarify in this regard.	No and as deliberated in detail during Pre-Bid Meeting on 14/12/2010.
Limitation of Liability	Can this limited liability be limited to actual fees paid, pls modify	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010

Patent Rights: If the Bidder fails to comply and DSIR is required to pay compensation to a third party resulting from such infringement, the selected bidder shall be responsible for the compensation including all expenses, court costs and lawyer fees. DSIR will give notice to the Bidder of such claim, if it is made.	DSIR wants bidder to indemnify them for all IPR claims. We recommend that all Indemnity, claim and cost to the client by bidder should be subject to final decree of a competent court. Also, the indemnities should be reciprocal and be capped to one time the fees paid to bidder. It should expressly exclude indirect losses and damages. Objective and fair criteria should govern the indemnity exposure for both parties.Request for Clarification	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010
The Joint Secretary/ Project Coordinator has the right to invoke/encash the performance guarantee (SD/PBG) in case there is a material breach to the provisions of this Agreement during any phase of the Project. A material breach shall refer to a non-completion of the establishment of the ERPS in conformity with the technical requirements and specifications within the period agreed to in the Project Plan. The Project Coordinator shall grant a time extension of 30 days for the fulfilment of the obligations of the Service Provider/Vendor for the achievement of Commercial Deployment and MSS phase of the System, beyond which the DSIR shall serve a notice to the Service Provider/Vendor and take action to invoke the Performance Securities (SD/PBG).	Bidder shall not be held responsible for any delays attributable to pwc or any third party or delay due to supply of Hardware . This Clause shall be enforced only for duration of delay caused due to reasons solely and directly attributable to bidder. Any direct or resultant delay attributable to or arising out of any issue escalated by Consultant Project team to the Client for action or decision shall not be considered by the Client for imposition of this clause.	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010

Liquidation Damages:	For the avoidance of any doubt, the following procedure shall be followed by the parties before imposition of any Penalty (including forfeiture or withholding of any amounts from any money belonging to SI) under this clause:	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010
In the event Bidder fails to provide the Services in accordance with the Service Standard, Bidder shall be liable for penalty as per the terms and conditions of this RFP. Due to the criticality of the availability of the information, the solution should consider reliability, redundancy in hardware configuration and fail safe design. No data loss/interface failure is permitted and any recovery procedures should take into consideration this factor. DSIR is entitled to withhold (deduct) from the purchase price or the Security Deposit/Performance Bank Guarantee, the liquidated damages	1. The LD clause shall be invoked only if the overall agreed target date is not achieved;	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010
	2. The LD Clause shall be enforced only for duration of delay caused due to reasons solely and directly attributable to SI. Any direct or resultant delay attributable to or arising out of any issue escalated by Consultant Project team to the Client for action or decision shall not be considered by the Client for imposition of LD;	
	3. Prior to imposition of LD clause, the department may provide a 30 day's notice, in writing, explaining the delay for which the LD is proposed to be imposed. On receiving the notice, SI shall share with the Client the facts and circumstances which led to the delay and make a good faith attempt to address, to the mutual satisfaction of both parties, the outstanding issues between the parties which have led to such notice being issued;	
	4. The aggregate penalty payable by SI under the Project shall not exceed certain % of the fees paid to SI by Client for the applicable component of work to which the delay applies.". Pls clarify	

Software Ownership Rights: Ownership of all New artifacts (software and any custom built applications including source codes thereof) will rest with the DSIR. However, the supply of software through third parties will be governed by the individual license agreement. The Service Provider/Vendor shall relinquish to DSIR the source code and the rights to the systems, programs and software developed at DSIR's expense and without negotiated agreements, all ownership right to the application software procured by DSIR. DSIR shall own the ERPS application software and would have the right to resell/implement the same with any other organization.	If bidder recommends Product based solution, the IPR related product may be provided by the OEM itslef. The bidder can not provide the IPR for product . All the documents including customisation code generated during the project period will be submitted to DSIL.Pls clarify in this regard	No and as deliberated in detail during Pre-Bid Meeting on 14/12/2010.
REPORTING REQUIREMENTS AND SCHEDULE OF PAYMENTS:Payment Mile Stone:GUI Validations, Software Development Completion including deliverables as prescribed, Certification of Deployment Successful User Acceptance Testing Completion of Functional Testing, Validation And Report, , Alpha Testing, Certification by Independent Third Party Security Audit by GoI Approved Party	Is this period of 4-6 months includes Certification by Independent Third Party Security Audit by GoI Approved Party. Pls clarify. Pls bifercate the payment with this.May 25% once this mile stone delivered and balance 5% may be linked to Certification by Independent Third Party Security Audit by GoI Approved Party. Pls clarify	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010
Travel Cost	If any travel required out side DSIR Head Qrs as part of any system study (Out side Delhi), Can Department provide travel and other expense, pls clarify	Provision for Air Travel Cost (when visits are mandated) is mentioned on Page 7 [Item 3.4] of the Annexure V ie. Commercial Bid

List and Resumes of the Key Resource Personnel Tasks/ roles assigned and their deployment	If the bidder recommends Product based solution, can we recommend profiles in the same technology, pls clarify. Then the technical evaluation needs to modify accordingly	No and as deliberated in detail during Pre-Bid Meeting on 14/12/2010.
Initial Examination of Proposals: In case the proposal is not accompanied by the requisite bid security (EMD) and/or it has not been properly signed and/or there is a discrepancy between the items on the checklist and the actual documents/material submitted, organization reserves the right to declare the bid invalid	Can we ask for deviations form the standard clauses pertaining to Legal,Risk, Liquidated Damages, Acceptance Criteria etc.. If yes, what will be an appropriate method of doing so?	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010
Solution Architecture Requirement, Standards and Best Practices	There are some product based solutions with customisation is available in the market. All these product based solutions are built on the standards, Interoperable, integration with other systems and global best practices . Also these products are proven accross the industry and role based accesses . Can bidder recommend these products which are meeting DSIR requirements	No and as deliberated in detail during Pre-Bid Meeting on 14/12/2010.
Integration with UID.Down the line, it is required to integrate the system with Unique ID	Is it covered in the present contract or system should be capapble of integrating with UID.	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010.
Implementation of RFID system	DSIR is providing all the necessary Hardware requried for this. However we will provide required BOM during the system study.	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010.
Need to provide navigation links to existing applications like: o CPSMS, o RTI-MIS, o DSIR-Intranet, o Accounts System, o RDI/SIRO On-line Application System, o TePP Portal	Only link is necessary or the data flow is two way from these systems and the proposed ERP solution. What is the technology & Data base used for developing these systems., pls clarify	Navigational links may be provided along with required integration of the systems as mentioned on Page 9 of RFP1. This was deliberated in detail during Pre-Bid Meeting on 14/12/2010.
Fiscal Incentives: On-line processing of applications within DSIR as well as by external agencies/experts	what would be this external agency /experts number,pls clarify	External Agencies includes Indian Industries, Scientific Organizations/ Institutions, Individuals interacting with various programmes of DSIR.

Provision of entering legacy data into the system. It was shown in most of the modules	What would be volume of the legacy data and assuing DSIR making necessary arrangements to digitise this data. Howevere SI/ bidder shall provide the format for the same. Once DSIR provides entire legacy data in this format in digital form, we will migrate into the new system. Pls clarify	Required Forms to be developed for entering Legacy Data. Digitization (if required) for migration is need based
Technology Development and Demonstration Program (TDDP): Use of financial accounting systems like CPSMS, IFDUS (Integrated Finance DDO Utilization Software), COMPACT etc	Only link is necessary or the data flow from both the systems is required (Both from the existing system and Proposed ERP system), pls clarify	Secured Web-based applications developed as part of RFP1 and RFP2 should crosstalk with each other and needs to be integrated with DSIR website
Technology Development and Demonstration Program (TDDP): iii. OTHER SUGGESTIONS 1) ERP for conferences/Workshops/Seminars support 2) ERP for advertisement	Pls clarify this.	Secured Web-based applications for Conferences/Workshops/Seminars Support/Advertisement for DSIR Programmes along with its further processing should be developed. The Forms for above needs to be developed.
Technology Utilization Programme (TUP): Acceptance of Final Project Completion Report of the project	Is DSIR looking for detailed project report in the system. If it is bulkey (along with scanned data) then it effecte the performance of the system. Or only summery of the projet reprot is enough, pls clarify	Both Summary and Final Project Completion Report is required
Technology Utilization Programme (TUP):Provision of entering legacy data into the system Technology Utilization Programme (TUP):OTHER SUGGESTIONS 1) ERP for conferences/Workshops/Seminars support 2) ERP for advertisement	Can you pls clarify	Secured Web-based applications for Conferences/Workshops/Seminars Support/Advertisement for DSIR Programmes along with its further processing should be developed. The Forms for above needs to be developed.
Existing Automated Systems"CPSMS – Central Plan Scheme Monitoring System (CPSMS),e-Lekha,COMPACT/ PAO2000,IFDUS,IntraDSIR	Is integration is required,if so two way data flow is requried and what are teachnologies used for developing these system	Navigational links may be provided along with required integration with CPSMS.
File Movement: Need to automate the flow of files in all the departments as also the inter-departmental file movement	Is entire file is needs to be migrated or only current file. Is DSIR ready with digital data of these files for migrating into the proposed system	No and as deliberated in detail during Pre-Bid Meeting on 14/12/2010.

The above deliverables are as per the standard input and output format prescribed by GoI. Required hardware to be procured for development of ERPS, should be IPv6 Compliant	Entire Hardware sizing will be know only after detailed system study. There fore it is recommended to procure the necessary HW after system study saperately. However the bidder will be responsible for integration. Pls clarify	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010
Requirements of revamping DSIR website	what would be this external agency /experts number including DSIR employees use this website ,pls clarify. Is the proposed ERP system needs access through this web site also, pls clarify	External Agencies includes Indian Industries, Scientific Organizations/ Institutions, Individuals interacting with various programmes of DSIR. Proposed ERP system needs to intergrated and accessed from DSIR Website
DESIGN, DEVELOPMENT AND IMPLEMENTATION OF HR PORTAL	What would be number of employees in DSIR. Is it necessaary to access this system through Internet (website) or Intranet only.pls clarify	Internal Users of DSIR is around 100 and Access through IntraNet
DESIGN, DEVELOPMENT AND IMPLEMENTATION OF HR PORTAL	Can we recommend product based solution. If so how many users needs accesses HR system and will provide Payroll & self service to all DSIR employees	No and as deliberated in detail during Pre-Bid Meeting on 14/12/2010.
DESIGN, DEVELOPMENT AND IMPLEMENTATION OF HR PORTAL- Deliverables	List of report are provided in the deliverables list, if any additional reprots are requried, can we considered as change request.	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010
AUTOMATION OF STORES & PURCHASE:	Can we recommend product based solution.	No and as deliberated in detail during Pre-Bid Meeting on 14/12/2010.
AUTOMATION OF STORES & PURCHASE:	What would be number users using this system? Is this system is intranet mode or internet, pls clarify.	Internal Users of DSIR is around 100 and Access through IntraNet
AUTOMATION OF STORES & PURCHASE:	Is functionality & list of reports limited what has given in the rfp, if any additional functionlity identified during the detailed system study, can we considered as change request.	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010
Requirements of Planning, Budget and Audit	Can we recommend product based solution. If so how many users needs accesses this system . Is this system is intranet mode or internet, pls clarify.	No and as deliberated in detail during Pre-Bid Meeting on 14/12/2010.

Requirements of Planning, Budget and Audit	Is functionality & list of reports limited what has given in the rfp, if any additional functionlity identified during the detailed system study, can we considered as change request.	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010
submit separate responses to the two RFP 1 and RFP 2. Bidder may choose to respond to either or both the RFPs.	In the mail it was asked to submit separate responses to the two RFP. If we recommend common product based solution , it is easy to integrate both and with existing systems.If two Sisare in plac e, then integration and coordinations issues may arrise.Can you pls clarify.	Secured Web-based applications developed as part of RFP1 and RFP2 should crosstalk with each other and needs to be integrated with DSIR website
Office Automation Solution	We understand that the proposed solution should preferably be based on Manual of office Procedure (MOP from DARPG- Department of Administrative Reforms And Public Grievances), which is the file movement and record management standard of Government of India and features like Whitehall based file movement , Supports for Green Note sheet, Secure notes and annotations, Support for Hindi are important. Kindly confirm our understanding.	Yes and as deliberated in detail during Pre-Bid Meeting on 14/12/2010.
Business Process Management	As RFP 1 aims to automate eservice delivery which will involve multiple processes related to TPDU Programme and others to be automated. These processes will actively involve attachments and supporting documents. In RFP 2 multiple workflows are required to be automated. In this context our understanding is that you need a Business Process Management (BPM) platform which has the capabilities of graphically modeling the processes, in built Form designer, process simulator, rule engine, configurable Business Activity Monitoring tool (DASHBOARD) and integrated Document Management System for storing documents. Please confirm our understanding is correct.	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010.

General	We understand that less paper initiative is key requirement of project and so there will be requirement of capture solution for scanning backlog as well as ongoing paper documents with support for following : · Both bulk and web scan capabilities, · Automatic extraction of data using OCR · Automatic file and document separation using blank page separator, barcode separator and fix page Please confirm our understanding is correct.	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010.
RFID	Our understanding with respect to implementation of RFID based system is that DSIR will provide Hardware/ Software infrastructure for RFID and vendor needs to integrate the same in overall solution. Please confirm our understanding is correct.	No and as deliberated in detail during Pre-Bid Meeting on 14/12/2010.
General	As part of both RFP 1 &2 our understanding is that that vendor needs to only propose H/W and system software (database, operating system, application server) configuration. H/W and System software will be procured by DSIR. Please confirm our understanding is correct.	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010
General	Please provide information regarding the number of users using application with respect to each RFP.	Internal Users of DSIR is around 100. External Agencies includes Indian Industries, Scientific Organizations/ Institutions, Individuals interacting with various programmes of DSIR.
* Warranty Support of 12 months after 'Go Live'	We understand that warranty is for one year. Request DSIR to clarify as to what will constitute Go Live in terms of deployment, time frame, etc.	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010.
* Post Implementation support of 4 years after implementation	Post implementation support will start after the warranty or is the support required for a total of 4 years?	MSS is for 48 months after 12 months of warranty that starts after development/deployment
	Also, is the resident engineer required for the entire duration of support or only during warranty and for two years after warranty?	Entire period

The prices quoted shall be a fixed price bid and all taxes, duties and statutory payments incident upon the bidder and it shall be a fixed price bid. Once the prices have been tendered to DSIR, no change / modification will be entertained for any cause whatsoever. The prices once provided by the bidder will be valid for the entire period of validity of the bid as defined in the bid document.	While we will give fixed price including taxes and duites as applicable on the date of bid submission, however, any upward change in the rates or imposition of new taxes or duties, during the tenure of the contract, the same should be payable extra by DSIR on actuals.	As per GoI Rules and Regulations
Training	Can DSIR define the number of batches for training as well as number of participants per batch? As far as the Web based training is concerned, is the vendor required to develop the CBT package or is the scope limited to providing only the content to DSIR. In the second scenario, development of CBT shall not be under the scope of the vendor. Please clarify.	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010. Batches for training and number of participants are need based.
File1_BidDoc.pdf 5.0.1 Submission of response to RFPs and Scope of Work/ Pg. 14	Please provide details on the total no of users and module wise user details	Internal Users of DSIR is around 100. External Agencies includes Indian Industries, Scientific Organizations/ Institutions, Individuals interacting with various programmes of DSIR.
	Please provide details on the volume oftransactions for the last 5 years pertaining to different applications as has been envisaged by DSIR under the Project.	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010.
File1_BidDoc.pdf 5.0.1 Submission of response to RFPs and Scope of Work/ Pg. 14	Please provide details on the total no of users and module wise user details	Internal Users of DSIR is around 100. External Agencies includes Indian Industries, Scientific Organizations/ Institutions, Individuals interacting with various programmes of DSIR.

Pg. 9 File2_RFP1.pdf Existing Automated System / Pg. 7	Please clarify whether the existing system will be integrated with the new system or the new system will replace the existing system completely	Navigational links may be provided along with required integration of the systems as mentioned on Page 9 of RFP1. This was deliberated in detail during Pre-Bid Meeting on 14/12/2010.
10.0.4 Reporting requirements and schedule of payment	As per the schedule within 7-8 months from the project starting, workshop/ training etc. has to be completed. Please Clarify whether the samewill be valid for both the RFPs i. e. RFP 1 and RFP 2. Project of this nature may go beyond 7-8 months. Hence request you to kindly extend the project delivery schedule by few more months so as to complete the project successfully along with meeting the expectation of DSIR	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010.
File No. DSIR/IT-eG/ERP/2010-11 **Page -9 General Query**	Please Confirm No of users in each department of DSIR. And also no of concurrent user(s)?	Internal Users of DSIR is around 100. External Agencies includes Indian Industries, Scientific Organizations/ Institutions, Individuals interacting with various programmes of DSIR.
File No. DSIR/IT-eG/ERP/2010-11 **Page -10 4.0.0 IT Infrastructure at DSIR**	Vendor can utilized the existing IT Infrastructure of DSIR?	Yes and as deliberated in detail during Pre-Bid Meeting on 14/12/2010.
File No. DSIR/IT-eG/ERP/2010-11 **Page -11 Applications**	Vendor need to integrate the existing Applications(IntraDSIR, Cash Section, CPSMS)with Proposed Project?	Navigational links may be provided along with required integration of the systems as mentioned on Page 9 of RFP1. This was deliberated in detail during Pre-Bid Meeting on 14/12/2010.
File No. DSIR/IT-eG/ERP/2010-11 **Page -13 Submission of Response to RFPs and Scope of Work**	Three complete Illustration Scenarios require need to be developed, detailed need to be provided in the RFP response, so please provide more time to vendor for response of RFP ?	Amendment to extent possible are already issued at DSIR Website and communicated on 16/12/2010.
File No. DSIR/IT-eG/ERP/2010-11 **Page -15 Point a (Support)**	Please confirm no of Resident Engineers/ Support Personnel Vendor need to provide onsite support after implementation and warranty?	As mentioned on Page 8 of Annexure V

File No. DSIR/IT-eG/ERP/2010-11 **Page -15 Point a (Training / handholding)**	No of end users, administrators and various stakeholders for Training / handholding of the for hands-on usage of the implemented software package?	Internal Users of DSIR is around 100.
File No. DSIR/IT-eG/ERP/2010-11 **Page -20 Point 6.0.7 Project Completion 2.**	Could you confirm Volume/size of data need to migration from all legacy systems?	Need based
File No. DSIR/IT-eG/ERP/2010-11 **Page -44 Point 10.0.4 REPORTING REQUIREMENTS AND SCHEDULE OF PAYMENTS**	Is there any possibility to increase completion of milestones relating to various components ? . (7-8 months is very less period to implement the same.)	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010.
File No. DSIR/IT-eG/ERP/2010-11 **Page -2 Annexure III Part A 2.5 INTEROPERABILITY**	Please Confirm DSIR is looking for SOA Architecture ?	This was deliberated in detail during Pre-Bid Meeting on 14/12/2010.
RFP 1 – Enterprise Integration, Program Implementation and eService Delivery **Page -4 DELIVERABLES Point a**	Is DSIR looking for e-Form based system?	Yes and as deliberated in detail during Pre-Bid Meeting on 14/12/2010.
RFP 1 – Enterprise Integration, Program Implementation and eService Delivery **Page -4 DELIVERABLES Point b**	Could you provide more details like Tecnlogogies etc. of applications within DSIR as well as by external agencies/experts?	Yes and as deliberated in detail during Pre-Bid Meeting on 14/12/2010.
RFP 1 – Enterprise Integration, Program Implementation and eService Delivery **Page -4 DELIVERABLES Point b**	Please provide the details of banks and other details for Electronic transfer of funds to the applicant ?	Yes and as deliberated in detail during Pre-Bid Meeting on 14/12/2010.
RFP 2 - Office Automation Solution, Workflow Management, Record Management, and Data Warehousing **Page -5 DELIVERABLES**	Please confirm we need to integrate "Existing Automated Systems" with both the RFP's?	Yes and as deliberated in detail during Pre-Bid Meeting on 14/12/2010.
RFP 2 – Office Automation Solution, Workflow Management, Record Management, and Data Warehousing **Page -9 DELIVERABLES**	Please provide the more functional details of all the modules (i to xxi) for RFP 2.	As per GoI Rules and Regulations